

Terms of Service

the scope

These terms and conditions apply to the generally binding accommodation contract for the rental of guest rooms (hereinafter referred to as "accommodation") as well as all other services offered between the guesthouse Landgasthof Wolfsgrund, Wolfsgrund 20, 09619 Dorfchemnitz OT Wolfsgrund, Phone: 037320 / 4098050 (hereinafter referred to as "pension") and its guests (hereinafter referred to as "guest"). A unilateral change in use of the services offered is not permitted or requires written consent.

contract

1. If an accommodation is ordered and promised or provided for short-term bookings, an accommodation contract has been concluded. A legally binding conclusion of contract also exists for verbal, in particular telephone bookings, unless expressly agreed in writing.
2. The conclusion of the accommodation contract obliges both contracting parties to fulfill the contract, regardless of the duration of the contract. The guesthouse is obliged to provide the booked accommodation for the agreed period. The guest has to pay the accommodation price as contractually agreed. The fee for the accommodation as well as all services received by the guest is usually due on the day of departure of the guest and must be paid in cash or by EC cash payment.
3. The prices quoted by the Pension are final and include the legal VAT and all utilities, unless otherwise stated. In addition may be charged surcharges and fees for elective and additional services.
4. The guest is obliged to observe the house rules.

Handover and return of accommodation

The booked accommodation is available to the guest from 15:00 on the agreed arrival day.

On the agreed departure day, the accommodation must be vacated by 11:00 at the latest. Differing agreements can be made between the guesthouse and the guest.

resignation

1. A one-sided, free cancellation by the guest of a binding booking is generally excluded if he / she can not use the booked accommodation for reasons that lie within his or her risk area (exception: force majeure).

2. If the guest nevertheless withdraws from the contract, the following cancellation fees will be charged by the guesthouse:

up to 30 days before arrival	free of charge
29 to 8 days before arrival	40% of the room rate
7 days to arrival or no-show	80% of the room rate

The agreed price corresponds to the total price listed in the electronically transmitted reservation confirmation. The cancellation fees are due upon receipt of the withdrawal.

3. The pension is held in good faith, an unused accommodation to rent elsewhere and must offset the earned fee on the cancellation fee claimed by him.

4. The guest reserves the right to prove that the pension did not cause any or much less damage.

Additional costs / damages

1. The accommodation is to be handed over in perfect condition on departure. The guest must ensure that all items, the accommodation itself and all products provided by the guesthouse are in perfect condition. This applies in particular to furnishings (furniture, mirrors, TV, etc.), the room itself (floors, walls, tiles, lamps, etc.) as well as all used items which are under the responsibility of the pension. All items provided by the Pension (such as electrical appliances, towels, etc.) are also covered by this clause.

2. In addition to the standard services offered and provided by the guesthouse additional expenses incurred by the guest (eg increased cleaning performance due to increased contamination, inappropriate use of materials such as towels, toilet paper, etc.), these will be charged to the guest posed. The basis of calculation for these services / materials are price lists of the suppliers (such as bed linen / towels) as well as the comparison to the conventionally provided service. In case of extreme pollution the pension reserves the right to hire a cleaning company and charge in full.

Termination by the pension

The pension is entitled to terminate accommodation contracts with immediate effect and to expel the guest in the exercise of his house right, if the guest damages the reputation, security or reputation of the pension, is suspected of committing crimes or other guests, residents, Passersby or neighbors harassed, repeatedly bothered or endangered.

In particular, repeated violations of the Guest's provisions against these Terms and Conditions or the house rules posted in the house, as well as the damage, soiling or theft of property entitle to immediate termination by the Pension. This also applies if the guest uses the room or other rooms of the guesthouse for a purpose other than the agreed purpose. In such cases, the guest may be required to pay damages and

to pay for the accommodation already taken, as well as for the payment of unused accommodation in accordance with the cancellation policy.

care

1. The accommodation may only be occupied by the number of persons stated in the contract. Deviations from this require a prior written agreement with the pension. The specified max. Number of persons also includes children. In the event of overcrowding, the pension is entitled to demand additional, appropriate compensation for the period of overcrowding. The surplus persons have to leave the accommodation immediately.
2. The placement of tents, caravans or similar on the property requires the prior approval of the pension.
3. The guesthouse is not liable for the loss or damage caused by items brought in, including cars. The inclusion of own property in the accommodation including the setting of the car in the parking lot is at your own risk.
4. The guest further undertakes to do everything reasonably possible in the event of any disruption of performance in order to contribute to correcting the disruption and to minimize any possible damage.
5. Claims and complaints for services not received in accordance with the contract are to be reported immediately to the guesthouse during his stay.
6. A pet may only be brought with prior agreement with the guesthouse. This must be indicated in the reservation. For any damage caused by the introduced pets only the bringing in guest is liable.

jurisdiction

Jurisdiction is exclusively the district court Freiberg

final provisions

Should individual provisions of these General Terms and Conditions for the conclusion of accommodation contracts be ineffective, this shall not affect the validity of the remaining provisions. In place of the invalid provision, one of their closest possible legal provisions applies. Any deviation or additional agreement must be in writing.

As of 02.02.2018